

LAST MILE HEALTH

QUARTERLY REPORT
JANUARY - MARCH 2017



NATIONAL CHA PROGRAM ROLL-OUT EXCEEDS 2017 TARGETS

More than 2,000 CHAs are undergoing training from implementing partners including Last Mile Health, PLAN International, International Rescue Committee, Partners in Health, Medical Teams International, Samaritan's Purse, and the Grand Gedeh County Health Team. As the program goes to scale, Ministry of Health (MOH) staff are visiting all training sites to monitor the quality and fidelity of implementation. In March, we supported the MOH to convene a Quarterly Review Meeting that brought together representatives from the MOH and all implementing partners to share learning, problem-solve around shared challenges, and plan for next steps in the areas of quality assurance, supervision, supply chain, data collection, and reporting.

National CHA Program Progress	July 2017 Target	Mar 2017 Actual
CHAs Recruited	2,000	2,637
Trained in Module 1	2,000	2,377
Trained in Module 2	-	1,099
Trained in Module 3	-	811
Supervisors Recruited	200	327

PROGRESS AT A GLANCE

- We are honored to have been named a 2017 recipient of the **Skoll Award for Social Entrepreneurship**
- Scale-up of the Government of Liberia's National Community Health Assistant (CHA) Program is exceeding recruitment and training targets with program roll-out underway in 11 of Liberia's 15 counties
- Impact research from our Konobo District pilot site was featured in the **Bulletin of the World Health Organization** in February
- **We trained 284 CHAs** in the first two of the National CHA Program's four training modules, which cover Community Health & Disease Surveillance, and Reproductive, Maternal, & Neonatal Health
- We're working with The Rockefeller Foundation and IDEO to **improve patient care** by streamlining the referral pathway between community health workers and government health facilities
- CEO Dr. Raj Panjabi was recognized by the World Economic Forum as a **Schwab Foundation Social Entrepreneur of the Year** and named one of Fortune Magazine's "World's 50 Greatest Leaders" of 2017

KONOBO RESEARCH FINDINGS PUBLISHED IN WHO BULLETIN

We identified significant increases in uptake of maternal and child health services during our community health worker pilot project in Konobo District from 2012 to 2015. These findings were published in the Bulletin of the World Health Organization (WHO) in February and were later cited in an editorial co-authored by WHO Director General Margaret Chan. **Read the research brief:** <http://bit.ly/lmhWHO>



for the team to share lessons learned thus far in rolling out Liberia's government-led National CHA Program, and to network with peer organizations from more than 22 different countries. We are grateful that our USAID award provides us with opportunities to inform and learn from a growing movement of governments seeking to integrate community health workforce programming into their countries' broader public sector health systems.

TRAINING PROGRESSING ACROSS LMH SITES

From January through March, our team supported the Ministry of Health's Rivercess and Grand Gedeh County Health Teams to train 441 CHAs on Module One and 284 CHAs on Module Two of the National CHA Program's standardized curriculum. Module One provided CHAs with two weeks of training on community mapping, household registration, and disease surveillance, prevention, and control. Module Two, also two weeks long, empowered CHAs to conduct pregnancy tracking, refer pregnant women for antenatal care and facility-based delivery, care for neonates and postpartum mothers, provide counseling on family planning options, and dispense oral contraceptive pills and condoms. **Learn more about the services that CHAs are being trained to provide:** <http://bit.ly/LMHchws>



IMPROVING PATIENT REFERRALS

In partnership with The Rockefeller Foundation and IDEO, we recently completed an assessment that identified opportunities for ensuring successful patient referrals between remote communities and government health facilities. Our findings emphasized the importance of diligently tracking referrals across the continuum of care and engaging community leaders in supporting patients who face logistical or financial barriers to following through with referral. In response to these findings, we launched a pilot project to explore solutions. In March, we supported the Rivercess County Health Team to train 15 CHAs, one clinical supervisor, and five health facility staff on the use of a new mobile application that utilizes QR codes to improve referral tracking and analysis. Over the coming weeks, we will provide supportive supervision to the trainees, hold weekly case discussions to improve understanding of challenges and successes, and follow up on patients tracked through the pilot. We plan to leverage our learning from this project to inform broader efforts to improve the quality of care available to our patients at the last mile.



SHARING LEARNING GLOBALLY

In March, we supported the Liberia Ministry of Health to attend the Institutionalizing Community Health Conference hosted by USAID, UNICEF, and the Bill and Melinda Gates Foundation in Johannesburg, South Africa. The conference provided an opportunity

ENGAGE WITH US

- **Watch and share** the short film that Skoll Foundation made about our work: <http://bit.ly/LMHskollVid>
- **Sign up for a viewing party** to watch live as Raj reveals our TED Prize wish on April 25th: <http://bit.ly/2oqHfHT>
- **Follow our new Instagram account** where we'll share highlights from the field: <http://bit.ly/instaLMH>