## Last Mile Health Key Performance Indicators

<table>
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<tr>
<th>Theory of Change Outcome</th>
<th>Key Performance Indicator</th>
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<td><strong>STRENGTHEN - Advise &amp; advocate for strong community health systems</strong></td>
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| Governments, philanthropic, and aid organizations fund efforts to supervise, salary, supply, and upskill community and frontline health workers | Number of rural and remote community and frontline health workers receiving supervision, supplies, salary, skills, information systems, or digital tools in Last Mile Health-supported countries  
Number of people served by community health workers that are supervised, skilled, supplied, or salaried in partnership between a Ministry and Last Mile Health  
Total number of malaria, diarrhea, and acute respiratory infection treatments delivered annually by community health workers for children under 5 years in Liberia  
Community health system funding availability in Last Mile Health operating countries |
| Government health officials design and implement high impact, data-driven, community health systems with strong governance | Percentage of community health workers receiving the electronic community health information system roll out in Malawi  
Percentage of community health workers receiving correct, on-time payment in Liberia  
Percentage of community health workers receiving two or more CHSS supervision visits in the last four weeks  
Percentage of community health workers with all life-saving commodities in stock |
| **UPSKILL - Train & grow the community health workforce** |  |
| Community and frontline health workers acquire and apply new knowledge and skills in primary care delivery | Number of rural and remote community and frontline health workers trained and assessed |
| Health leaders acquire and apply expertise to manage community health systems | Number of learners who have ever accessed course content for health systems leaders  
Number of learners who have completed and/or earned a certificate for health systems leadership courses  
Number of guided journey learners who apply health systems leadership concepts within their work or study |
| **DELIVER - Demonstrate effective community-based primary care** |  |
| All patients equitably access and trust community-based primary care provided by community and frontline health workers | Number of treatments delivered for children under five by community health workers in Last Mile Health managed areas of Liberia (Grand Bassa, Grand Gedeh, and Rivercess counties)  
Percentage of treatments conducted by a formal provider in Last Mile Health managed areas of Liberia (Grand Bassa, Grand Gedeh, and Rivercess counties)  
Percentage of women using modern family planning in Last Mile Health managed areas of Liberia (Grand Bassa, Grand Gedeh, and Rivercess counties)  
Percentage of children age 12-23 months receiving full course of pentavalent immunizations in Rivercess County, Liberia |